A P P E N D I X E

Error Messages

Appendix Objectives

In this appendix, we will provide you with a list of CalTOP error messages and additional information on correcting specific errors.

A. Client-side Errors

B. Validation Errors

C. Server-side Errors

A. Client-side Errors

The following table lists the errors you might receive when you submit a transaction to CalTOP due to an invalid selection or entry, or due to a missing entry for a required field. The errors are listed alphabetically by form or page, then alphabetically by error message.

Admission Form

Error Message	Field/Button Name	Solution
Confirm No Prenatal Care	Month of Pregnancy Began Prenatal Care	You indicated that the client has received no prenatal care services. Verify that this is correct.
Enter Age at First Use-Primary Drug Problem	Primary Age at First Use	Enter a number that is greater than or equal to 5.
Enter Controlled Environment - past 30 days	# days in Controlled Environment - past 30 days	Enter a number that is 0 through 30, or enter “X” for Not Answered or enter “N” for Not Applicable.
Enter Controlled Environment - past 6 months	# days in Controlled Environment - past 6 months	Enter a number that is 0 through 186, or enter “X” for Not Answered or enter “N” for Not Applicable.
Enter Days Attended Self Help Groups	Days Attended Self Help Groups	Enter a number that is 0 through 30, or enter “X” for Not Answered.
Enter Days Overnight for Medical - past 30 days	Days Overnight for Medical - past 30 days	Enter a number that is 0 through 30, or enter “X” for Not Answered or enter “N” for Not Applicable.
Enter Days Overnight for Medical - past 6 months	Days Overnight for Medical - past 6 months	Enter a number that is 0 through 186, or enter “X” for Not Answered or enter “N” for Not Applicable.
Enter Days Overnight for Psychiatric - past 30 days	Days Overnight for Psychiatric - past 30 days	Enter a number that is 0 through 30, or enter “X” for Not Answered.
Enter Days Overnight for Psychiatric - past 6 months	Days Overnight for Psychiatric - past 6 months	Enter a number that is 0 through 186, or enter “X” for Not Answered or enter “N” for Not Applicable.
Enter Highest School Grade Completed.	Highest School Grade Completed	Enter a number that is 0 through 30, or enter “X” for Not Answered.
Enter Length of Residence - Months	Length of Residence - Months	Enter the number of months the client has lived at his/her current residence.
Enter Length of Residence - Years	Length of Residence - Years	Enter a number that is less than or equal to 83.

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Error Message	Field/Button Name	Solution
Enter Number of Children Living with Client - past 30 days	Number of Children Living with Client - past 30 days	Enter a positive number, or enter "X" for Not Answered, or "N" for Not Applicable.
Enter Number of Children Living with Client - past 6 months	Number of Children Living with Client - past 6 months	Enter a positive number, or enter "X" for Not Answered, or "N" for Not Applicable.
Enter Number of Children under 18 years	Number of Children under 18 years	Enter a positive number, or enter "X" for Not Answered, or "N" for Not Applicable.
Enter Number of Children Where Parental Rights Terminated	Number of Children Where Parental Rights Terminated	Enter a positive number, or enter "X" for Not Answered, or "N" for Not Applicable.
Enter Number of ER Visits - past 30 days	Number of ER Visits - past 30 days	Enter a number that is 0 through 30, or enter "X" for Not Answered or enter "N" for Not Applicable.
Enter Number of ER Visits - past 6 months	Number of ER Visits - past 6 months	Enter a number that is 0 through 186, or enter "X" for Not Answered or enter "N" for Not Applicable.
Enter Number of Prior AOD Treatments	Number of Prior AOD Treatments	Enter a number that is greater than or equal to 0.
Enter Times Arrested - past 30 days	Times Arrested - past 30 days	Enter a number that is 0 through 30, or enter "X" for Not Answered.
Enter Times Arrested - past 6 months	Times Arrested - past 6 months	Enter a number that is 0 through 186, or enter "X" for Not Answered.
Enter Wait List	Wait List	Enter a number that greater than or equal to 0.
Invalid Date of Admission	Date of Admission	Enter the Date of Admission in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Invalid Date of CalTOP Interview	Date of CalTOP Interview	Enter the Date of CalTOP Interview in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)

Error Message	Field/Button Name	Solution
Invalid Date of Last Discharge	Date of Last Discharge	Enter the Date of Last Discharge in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998) – or – • check the Not Applicable box.
Length of Residence - Months should be numeric	Length of Residence - Months	Make sure the value in this field is a number that is between 0 and 12. – or – Check the Not Answered box and do not fill in **Length of Residence Years** or **Length of Residence Months.**
Length of Residence - Years should be numeric	Length of Residence - Years	Make sure the value in this field is a number that is between 0 and 83. – or – Check the Not Answered box and do not fill in **Length of Residence Years** or **Length of Residence Months.**
Select Admission Type	Type of Admission	Select the appropriate admission type.
Select Are Any Children Living with Someone Else...	Are Any Children Living with Someone Else (due to child protection court order)	Select **Yes**, **No**, or **Not Answered**.
Select CADDS Transaction Type	Transaction Type	Select the appropriate CADDS transaction type.
Select CalWorks	CalWorks	Select **Yes** or **No**.
Select Case Management	Case Management	Select **Yes** or **No**.
Select Child Welfare	Child Welfare	Select **Yes** or **No**.
Select CIW Priority Status	CIW Priority Status	Select the appropriate CIW priority status.
Select Client Pregnant at Admission	Client Pregnant at Admission	Select **Yes, No**, or **Not Sure/Don't Know** to represent client's pregnancy status at the time of this admission if client is female.

Error Message	Field/Button Name	Solution
Select CoDependent	CoDependent	Select **Yes** or **No**.
Select Consent Form	Consent Form	Select **Yes** or **No**.
Select Controlled Environment - past 30 days	Controlled Environment - past 30 days	Select the type of controlled environment the client has lived in during the past 30 days.
Select Controlled Environment - past 6 months	Controlled Environment - past 6 months	Select the type of controlled environment the client has lived in during the past 6 months.
Select Current Employment Status	Current Employment Status	Select the client's current employment status.
Select Current Living Arrangements	Current Living Arrangements	Select the client's current living arrangements.
Select Housing	Housing	Select **Yes** or **No**.
Select Infant Programs	Infant Programs	Select **Yes** or **No**.
Select L.A Parolee	LA Parolee (CIW)	Select **Yes** or **No**.
Select Legal Status	Legal Status	Select the client's current legal status. If you selected **Yes** in the **L.A. Parolee** list, you must select **Under Parole Supervision by CDC** in this list.
Select Locator Form	Locator Form	Select **Yes** or **No**.
Select Medi-Cal	Medi-Cal	Select **Yes** or **No**.
Select Medication Prescribed for AOD Problem	Medication Prescribed for AOD Problem	Select the appropriate medication prescribed for the client's AOD problem.
Select Month of Pregnancy began Prenatal Care	Month of Pregnancy began Prenatal Care	Select the month the client began receiving prenatal care, or **Did not begin prenatal care** or **Not Answered** if the client is female.
Select Needles - past 12 months	Needles - past 12 months	Select **Yes** or **No**.
Select Other AOD Program	Other AOD Programs	Select **Yes** or **No**.
Select Other Service	Other Service	Select **Yes** or **No**.
Select Parent Education	Parent Education	Select **Yes** or **No**.

Error Message	Field/Button Name	Solution
Select Perinatal Case Management	Perinatal Case Management	Select **Yes** or **No**.
Select Perinatal Services	Perinatal Services	Select **Yes** or **No**.
Select Primary Disability	Primary Disability	Select the appropriate disability or select **None** if the client has no disability.
Select Primary Drug Code	Primary Drug Code	Select the appropriate drug code for the primary drug used by the client.
Select Primary Frequency of Use	Primary Frequency of use	Select the appropriate frequency of use for the primary drug used by the client.
Select Primary Route of Administration	Primary Route of Administration	Select the appropriate route of administration for the primary drug used by the client.
Select Public Assistance	Public Assistance	Select **Yes** or **No**.
Select Referral Source	Referral Source	Select the appropriate referral source.
Select Response to Interview	Response to Interview	Select the response that best fits the client's response to the interview.
Select Secondary Disability	Secondary Disability	Select a value that is different than the value in the **Primary Disability** list. If you selected **None** in the **Primary Disability** list, you must select **None** in this list.
Select Self-Help Programs	Self-Help Programs	Select **Yes** or **No**.
Select Tertiary Disability	Tertiary Disability	Select a value that is different than the values in the **Primary** and **Secondary Disability** lists. If you selected **None** in the **Primary** and **Secondary Disability** lists, you must select **None** in this list.
Select Vocational Education	Vocational Education	Select **Yes** or **No**.
Select Vocational Training - past 30 days	Vocational Training - past 30 days	Select **Yes**, **No**, or **Not Answered**.
Select Vocational Training - past 6 months	Vocational Training - past 6 months	Select **Yes**, **No**, or **Not Answered**.
Select Welfare to Work	Welfare to Work	Select **Yes** or **No.**

Error Message	Field/Button Name	Solution
This form has already been processed	Submit	CalTOP has already received the information on this transaction. You cannot submit this information again.
Value for Admission Type not valid for this Transaction Date. The value is valid from date1 to date2.	Type of Admission	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Are Any Children Living with Someone Else... not valid for this Transaction Date. The value is valid from date1 to date2.	Are Any Children Living with Someone Else (due to child protection court order)	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for CADDS Transaction Type not valid for this Transaction Date. The value is valid from date1 to date2.	CADDS Transaction Type	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for CalWorks not valid for this Transaction Date. The value is valid from date1 to date2.	CalWorks	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Case Management not valid for this Transaction Date. The value is valid from date1 to date2.	Case Management	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Child Welfare not valid for this Transaction Date. The value is valid from date1 to date2.	Child Welfare	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for CIW Priority Status not valid for this Transaction Date. The value is valid from date1 to date2.	CIW Priority Status	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Client Pregnant at Admission not valid for this Transaction Date. The value is valid from date1 to date2.	Client Pregnant at Admission	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for CoDependent not valid for this Transaction Date. The value is valid from date1 to date2.	CoDependent	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Consent Form not valid for this Transaction Date. The value is valid from date1 to date2.	Consent Form	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Controlled Environment - past 30 dyas not valid for this Transaction Date. The value is valid from date1 to date2.	Controlled Environment - past 30 days	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Controlled Environment - past 6 months not valid for this Transaction Date. The value is valid from date1 to date2.	Controlled Environment - past 6 months	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Current Employment Status not valid for this Transaction Date. The value is valid from date1 to date2.	Current Employment Status	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Current Living Arrangements not valid for this Transaction Date. The value is valid from date1 to date2.	Current Living Arrangements	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Housing not valid for this Transaction Date. The value is valid from date1 to date2	Housing	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Infant Programs not valid for this Transaction Date. The value is valid from date1 to date2.	Infant Programs	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for L.A. Parolee not valid for this Transaction Date. The value is valid from date1 to date2.	L.A. Parolee	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Legal Status not valid for this Transaction Date. The value is valid from date1 to date2.	Legal Status	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Locator Form not valid for this Transaction Date. The value is valid from date1 to date2.	Locator Form	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Medi-Cal not valid for this Transaction Date. The value is valid from date1 to date2.	Medi-Cal	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Medication Prescribed for AOD Problem not valid for this Transaction Date. The value is valid from date1 to date2.	Medication Prescribed for AOD Problem	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Month of Pregnancy began Prenatal Care not valid for this Transaction Date. The value is valid from date1 to date2.	Month of Pregnancy began Prenatal Care	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Needles - past 12 months not valid for this Transaction Date. The value is valid from date1 to date2.	Needles - past 12 months	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Other AOD Program not valid for this Transaction Date. The value is valid from date1 to date2.	Other AOD Program	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Other Service not valid for this Transaction Date. The value is valid from date1 to date2.	Other Service	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Parent Education not valid for this Transaction Date. The value is valid from date1 to date2.	Parent Education	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Perinatal Case Management not valid for this Transaction Date. The value is valid from date1 to date2.	Perinatal Case Management	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Perinatal Services not valid for this Transaction Date. The value is valid from date1 to date2.	Perinatal Services	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Primary Disability not valid for this Transaction Date. The value is valid from date1 to date2.	Primary Disability	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Primary Drug Code not valid for this Transaction Date. The value is valid from date1 to date2.	Primary Drug Code	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Primary Frequency of Use not valid for this Transaction Date. The value is valid from date1 to date2.	Primary Frequency of Use	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Primary Route of Administration not valid for this Transaction Date. The value is valid from date1 to date2.	Primary Route of Administration	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Public Assistance not valid for this Transaction Date. The value is valid from date1 to date2.	Public Assistance	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Referral Source not valid for this Transaction Date. The value is valid from date1 to date2.	Referral Source	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Response to Interview not valid for this Transaction Date. The value is valid from date1 to date2.	Response to Interview	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Secondary Disability not valid for this Transaction Date. The value is valid from date1 to date2.	Secondary Disability	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Secondary Drug Code not valid for this Transaction Date. The value is valid from date1 to date2.	Secondary Drug Code	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Secondary Frequency of Use not valid for this Transaction Date. The value is valid from date1 to date2.	Secondary Frequency of Use	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Secondary Route of Administration not valid for this Transaction Date. The value is valid from date1 to date2.	Secondary Route of Administration	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Self-Help Programs not valid for this Transaction Date. The value is valid from date1 to date2.	Self-Help Programs	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Tertiary Disability not valid for this Transaction Date. The value is valid from date1 to date2.	Tertiary Disability	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Tertiary Drug Code not valid for this Transaction Date. The value is valid from date1 to date2.	Tertiary Drug Code	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Tertiary Frequency of Use not valid for this Transaction Date. The value is valid from date1 to date2.	Tertiary Frequency of Use	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Tertiary Route of Administration not valid for this Transaction Date. The value is valid from date1 to date2.	Tertiary Route of Administration	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Vocational Education not valid for this Transaction Date. The value is valid from date1 to date2.	Vocational Education	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Vocational Training - past 30 days not valid for this Transaction Date. The value is valid from date1 to date2.	Vocational Training - past 30 days	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Vocational Training - past 6 months not valid for this Transaction Date. The value is valid from date1 to date2.	Vocational Training - past 6 months	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Welfare to Work not valid for this Transaction Date. The value is valid from date1 to date2.	Welfare to Work	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
You should not enter Date of Last Discharge AND select Not Applicable	Date of Last Discharge	Enter a date in the **Date of Last Discharge** field or select **Not Applicable** in the check box, but do not do both.
You should not enter Length of Residence - Months AND select Not Answered	Length of Residence - Months	Enter a number in the **Length of Residence - Months** field or select **Not Answered** in the check box, but do not do both.
You should not enter Length of Residence - Years AND select Not Answered	Length of Residence - Years	Enter a number in the **Length of Residence - Years** field or select **Not Answered** in the check box, but do not do both.

Admission - California Only Form

Error Message	Field/Button Name	Solution
Enter Number of Prior AOD Treatments	Number of Prior AOD Treatments	Enter a number that is greater than or equal to 0.
Enter Wait List	Wait List	Enter a number that is greater than or equal to 0.
Invalid Date of CA Admission	Date of CA Admission	Enter Date of CA Admission in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)

Error Message	Field/Button Name	Solution
Invalid Date of Last Discharge	Date of Last Discharge	Enter the Date of Last Discharge in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998) – or – Check the Not Applicable box.
Select CADDS Transaction Type	Transaction Type	Select the appropriate CADDS transaction type.
Select CalWorks	CalWorks	Select **Yes** or **No.**
Select Case Management	Case Management	Select **Yes** or **No.**
Select Child Welfare	Child Welfare	Select **Yes** or **No.**
Select CIW Priority Status	CIW Priority Status	Select the appropriate CIW priority status.
Select CoDependent	CoDependent	Select **Yes** or **No.**
Select Consent Form	Consent Form	Select **Yes** or **No.**
Select Housing	Housing	Select **Yes** or **No.**
Select Infant Programs	Infant Programs	Select **Yes** or **No.**
Select L.A Parolee	L.A. Parolee (CIW)	Select **Yes** or **No.**
Select Legal Status	Legal Status	Select the client's current legal status. If you selected **Yes** in the L.A. Parolee list, you must select **Under Parole Supervision by CDC** in this list.
Select Locator Form	Locator Form	Select **Yes** or **No.**
Select Medi-Cal	Medi-Cal	Select **Yes** or **No.**
Select Medication Prescribed for AOD Problem	Medication Prescribed for AOD Problem	Select the appropriate medication prescribed for the client's AOD problem.
Select Needles - past 12 months	Needles - past 12 months	Select **Yes** or **No.**
Select Other AOD Program	Other AOD Program	Select **Yes** or **No.**

Error Message	Field/Button Name	Solution
Select Other Service	Other Service	Select **Yes** or **No.**
Select Parent Education	Parent Education	Select **Yes** or **No.**
Select Perinatal Case Management	Perinatal Case Management	Select **Yes** or **No.**
Select Perinatal Services	Perinatal Services	Select **Yes** or **No.**
Select Primary Disability	Primary Disability	Select the appropriate disability or select **None** if the client has no disability.
Select Public Assistance	Public Assistance	Select **Yes** or **No.**
Select Referral Source	Referral Source	Select the appropriate referral source.
Select Secondary Disability	Secondary Disability	Select a value that is different than the value in the **Primary Disability** list. If you selected **None** in the **Primary Disability** list, you must select **None** in this list.
Select Self-Help Programs	Self-Help Programs	Select **Yes** or **No.**
Select Tertiary Disability	Tertiary Disability	Select a value that is different than the values in the **Primary** and **Secondary Disability** lists. If you selected **None** in the **Primary** and **Secondary Disability** lists, you must select **None** in this list.
Select Vocational Education	Vocational Education	Select **Yes** or **No.**
Select Welfare to Work	Welfare to Work	Select **Yes** or **No.**
This form has already been processed	Submit	CalTOP has already received the information on this transaction. You do not need to submit this information again.
Value for CADDS Transaction Type not valid for this Transaction Date. The value is valid from date1 to date2.	CADDS Transaction Type	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for CalWorks not valid for this Transaction Date. The value is valid from date1 to date2.	CalWorks	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Case Management not valid for this Transaction Date. The value is valid from date1 to date2.	Case Management	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Child Welfare not valid for this Transaction Date. The value is valid from date1 to date2.	Child Welfare	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Chronic Mental Illness not valid for this Transaction Date. The value is valid from date1 to date2.	Chronic Mental Illness	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for CIW Priority Status not valid for this Transaction Date. The value is valid from date1 to date2.	CIW Priority Status	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for CoDependent not valid for this Transaction Date. The value is valid from date1 to date2.	CoDependent	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Consent Form not valid for this Transaction Date. The value is valid from date1 to date2.	Consent Form	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Housing not valid for this Transaction Date. The value is valid from date1 to date2.	Housing	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Infant Programs not valid for this Transaction Date. The value is valid from date1 to date2.	Infant Programs	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for L.A Parolee not valid for this Transaction Date. The value is valid from date1 to date2.	L.A. Parolee	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Legal Status not valid for this Transaction Date. The value is valid from date1 to date2.	Legal Status	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Locator Form not valid for this Transaction Date. The value is valid from date1 to date2.	Locator Form	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Medi-Cal not valid for this Transaction Date. The value is valid from date1 to date2.	Medi-Cal	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Medication Prescribed for AOD Problem not valid for this Transaction Date. The value is valid from date1 to date2.	Medication Prescribed for AOD Problem	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Needles - past 12 months not valid for this Transaction Date. The value is valid from date1 to date2.	Needles - past 12 months	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Other AOD Program not valid for this Transaction Date. The value is valid from date1 to date2.	Other AOD Program	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Other Service not valid for this Transaction Date. The value is valid from date1 to date2.	Other Service	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Parent Education not valid for this Transaction Date. The value is valid from date1 to date2.	Parent Education	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Perinatal Case Management not valid for this Transaction Date. The value is valid from date1 to date2.	Perinatal Case Management	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Perinatal Servicese not valid for this Transaction Date. The value is valid from date1 to date2.	Perinatal Services	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Primary Disability not valid for this Transaction Date. The value is valid from date1 to date2.	Primary Disability	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Referral Source not valid for this Transaction Date. The value is valid from date1 to date2.	Referral Source	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Secondary Disability not valid for this Transaction Date. The value is valid from date1 to date2.	Secondary Disability	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Self-Help Programs not valid for this Transaction Date. The value is valid from date1 to date2.	Self-Help Programs	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Tertiary Disability not valid for this Transaction Date. The value is valid from date1 to date2.	Tertiary Disability	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Vocational Education not valid for this Transaction Date. The value is valid from date1 to date2.	Vocational Education	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Welfare to Work not valid for this Transaction Date. The value is valid from date1 to date2.	Welfare to Work	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
You should not enter Date of Last Discharge AND select Not Applicable.	Date of Last Discharge	Enter a date in the **Date of Last Discharge** field or select **Not Applicable** in the check box, but do not do both.

ASAM/PPC II Form

Error Message	Field/Button Name	Solution
Invalid Care Received Start Date	Care Received Start Date	Enter the Care Received Start Date in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Invalid Date of ASAM/ PPC II	Date of ASAM/PPC II	Enter the Date of ASAM/PPC II in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)

Error Message	Field/Button Name	Solution
Select Currently Pregnant	Currently Pregnant	Select **Yes**, **No**, or **Not Sure/Don't Know** to represent client's pregnancy status at the time of the ASAM/PPC II if client is female.
Select Level of Care Indicated	Level of Care Indicated	Select the appropriate level of care recommended for the client.
Select Level of Care Received	Level of Care Received	Select the appropriate level of care received for the the client.
Select Reason for Care Level Difference	Reason for Care Level Difference	Select the reason for the difference between the values in the **Select Level of Care Indicated** and the **Select Level of Care Received**. If they are the same, select **Not Applicable**.
This form has already been processed	Submit	CalTOP has already received the information on this transaction. You don't need to submit this information again.
Value for Currently Pregnant not valid for this Transaction Date. The value is valid from date1 to date2.	Currently Pregnant	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Level Of Care Indicated not valid for this Transaction Date. The value is valid from date1 to date2.	Level Of Care Indicated	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Level Of Care Indicated - 30 days or less not valid for this Transaction Date. The value is valid from date1 to date2.	Level Of Care Indicated - 30 days or less	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Level Of Care Received not valid for this Transaction Date. The value is valid from date1 to date2.	Level Of Care Received	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Level Of Care Received - 30 days or less not valid for this Transaction Date. The value is valid from date1 to date2.	Level Of Care Received - 30 days or less	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Reason For Difference not valid for this Transaction Date. The value is valid from date1 to date2.	Reason For Difference	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Client Add Form

Error Message	Field/Button Name	Solution
Select Ethnicity	Ethnicity	Select the appropriate Ethnicity or **Not Answered**.
Select Race	Race	Select the appropriate Race or **Not Answered**.
Select Religious Preference	Religious Preference	Select the appropriate Religious Preference or **Not Answered.**
Value for Ethnicity not valid for this Transaction Date. The value is valid from date1 to date2.	Ethnicity	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Race not valid for this Transaction Date. The value is valid from date1 to date2.	Race	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Religious Preference not valid for this Transaction Date. The value is valid from date1 to date2.	Religious Preference	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Client Find Page

Error Message	Field/Button Name	Solution
Select Client	Update or Delete Client	Click the radio button next to the client record you want to view or update.
You should not select client	Add Client	Deselect the radio button next to the client record, then click **Add Client**.

Client Information Form

Error Message	Field/Button Name	Solution
Client ID must be numeric	Update Client or Delete Client	Enter only numbers in this field.
Date of Birth should be less than Today's Date	Date of Birth	The client's birthdate must be before today's date.
Enter Birth First Name	Birth First Name	Enter the client's first name at birth.
Enter Birth Last Name	Birth Last Name	Enter the client's last name at birth.
Enter Client ID or File Number ID or UCI Info	Delete Client or Update Client	Enter the client's CalTOP Client ID. – or – Enter the Client's File Number ID. – or – Enter the complete Client Identifying and Confirmatory Information.
Enter Current Last Name	Current Last Name	Enter the client's current last name.
Enter Mother's First Name	Mother's First Name	Enter the client's mother's first name.

Error Message	Field/Button Name	Solution
Enter SSN	SSN	Enter the client's nine-digit Social Security number (SSN).
File Number ID is not alphanumeric	File Number ID	Enter a valid File Number ID, which must be alphanumeric, and contain no special characters.
Invalid Date of Birth	Date of Birth	Enter the Date of Birth in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Select Gender	Gender	Select the client's gender.
Select Place of Birth	Place of Birth	Select an appropriate value in only one of the following lists: **County, State**, or **Country**.
SSN must be numeric of 9 digits	SSN	Enter only numbers in this field. This field must contain 9 numbers.
Value for Gender not valid for todays date. The value is valid from date1 to date2	Gender	Either select a value for this field that is valid for the given system date. – or – Correct the system date to be within the valid date range for the given choice.
You should not enter Client ID when adding a Client	Add Client	Leave the **Client ID Number** field blank when adding a client.
You should not enter File Number ID when adding a Client	Add Client	Leave the **File Number ID** field blank when adding a client.
Zip Code of Current Residence must be numeric of 5 or 9 Digits	Zip Code of Current Residence	Enter only numbers in this field. Enter the correct 5- or 9-digit Zip Code.

Client Update Page

Error Message	Field/Button Name	Solution
Date of Birth Should be Less than Today's Date	Date of Birth	The client's birthdate must be before today's date.
Enter Birth First Name	Birth First Name	Enter the client's first name at birth.

Error Message	Field/Button Name	Solution
Enter Birth Last Name	Birth Last Name	Enter the client's last name at birth.
Enter Current Last Name	Current Last Name	Enter the client's current last name.
Enter Mother's First Name	Mother's First Name	Enter the client's mother's first name.
Enter SSN	SSN	Enter the client's nine-digit Social Security number (SSN).
Invalid Date of Birth	Date of Birth	Enter the Date of Birth in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Select Ethnicity	Ethnicity	Select the appropriate Ethnicity or **Not Answered.**
Select Gender	Gender	Select the client's gender from the drop-down list.
Select Place of Birth	Place of Birth	Select a value in only one of the following lists: County, State, or Country.
Select Race	Race	Select the appropriate Race or **Not Answered**.
Select Religious Preference	Religious Preference	Select the appropriate Religious Preference or **Not Answered.**
SSN must be numeric of 9 Digits	SSN	Enter only numbers in this field. This field must contain 9 numbers.
Value for Ethnicity not valid for todays date. The value is valid from date1 to date2.	Ethnicity	Either select a value for this field that is valid for the given system date. – or – Correct the system date to be within the valid date range for the given choice.
Value for Gender not valid for todays date. The value is valid from date1 to date2.	Gender	Either select a value for this field that is valid for the given system date. – or – Correct the system date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Race not valid for todays date. The value is valid from date1 to date2.	Race	Either select a value for this field that is valid for the given system date. – or – Correct the system date to be within the valid date range for the given choice.
Value for Religious Preference not valid for todays date. The value is valid from date1 to date2.	Religious Preference	Either select a value for this field that is valid for the given system date. – or – Correct the system date to be within the valid date range for the given choice.
Zip Code of Current Residence must be numeric of 5 or 9 Digits	Zip Code of Current Residence	Enter only numbers in this field. Enter the correct 5- or 9-digit Zip Code.

Contact Form

Error Message	Field/Button Name	Solution
Invalid Date of Contact	Date of Contact	Enter the Date of Contact in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Select Contact Code	Contact Code	Select the appropriate contact code.
This form has already been processed	Submit	CalTOP has already received the information on this transaction. You do not need to submit this information again.
Value for Contact Code not valid for this Transaction Date. The value is valid from date1 to date2.	Contact Code	Either select a value for this field that is valid for the given system date. – or – Correct the transaction date to be within the valid date range for the given choice.

Episode Status Change Form

Error Message	Field/Button Name	Solution
Enter Days Overnight for Medical	Days Overnight for Medical	Enter a number that is 0-30, **X** (Not Answered) or **N** (Not Applicable).
Enter Days Overnight for Psychiatric	Days Overnight for Psychiatric	Enter a number that is 0-30, **X** (Not Answered) or **N** (Not Applicable).
Enter Number of Emergency Room Visits	Number of Emergency Room Visits	Enter a number that is 0-30, **X** (Not Answered) or **N** (Not Applicable).
Enter Times Arrested	Times Arrested	Enter a number that is 0-30 or **X** (Not Answered).
Invalid Date of Episode Status Change	Date of Episode Status Change	Enter the Date of Episode Status Change in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Invalid Date of Last Contact	Date of Last Contact	Enter the Date of Last Contact in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Select Client Pregnant During this Episode	Client Pregnant During this Episode	Select **Yes**, **No**, or **Not Sure/Don't Know** to represent client's pregnancy status during this episode if client is female.
Select Current Employment Status	Current Employment Status	Select the client's current employment status.
Select Current Living Arrangements	Current Living Arrangements	Select the client's current living arrangements.
Select Living with Anyone Using Drugs	Living with Anyone Using Non-Prescribed Drugs or Abusing Prescribed Drugs	Select **Yes**, **No**, or **Not Answered**.
Select Living with Anyone with Alcohol Problem	Living with Anyone with Alcohol Problem	Select **Yes**, **No**, or **Not Answered**.
Select Primary Drug Code	Primary Drug Code	Select the appropriate drug code for the primary drug used by the client.

Error Message	Field/Button Name	Solution
Select Primary Frequency of Use	Primary Frequency of use	Select the appropriate frequency of use for the primary drug used by the client.
Select Primary Route of Administration	Primary Route of Administration	Select the appropriate route of administration for the primary drug used by the client.
Select Reason for Episode Status Change	Reason for Episode Status Change	Select the reason for this episode status change.
This form has already been processed.	Submit	CalTOP has already received the information on this transaction. You do not need to submit this information again.
Value for Client Pregnant During this Episode not valid for this Transaction Date. The value is valid from date1 to date2.	Client Pregnant During this Episode	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Current Employment Status not valid for this Transaction Date. The value is valid from date1 to date2.	Current Employment Status	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Current Living Arrangements not valid for this Transaction Date. The value is valid from date1 to date2.	Current Living Arrangements	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Living with Anyone Using Drugs not valid for this Transaction Date. The value is valid from date1 to date2.	Living with Anyone Using Drugs	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Living with Anyone with Alcohol Problem not valid for this Transaction Date. The value is valid from date1 to date2.	Living with Anyone with Alcohol Problem	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Primary Drug Code not valid for this Transaction Date. The value is valid from date1 to date2.	Primary Drug Code	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Primary Frequency of Use not valid for this Transaction Date. The value is valid from date1 to date2.	Primary Frequency of Use	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Primary Route of Administration not valid for this Transaction Date. The value is valid from date1 to date2.	Primary Route of Administration	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Reason For Episode Status Change not valid for this Transaction Date. The value is valid from date1 to date2.	Reason For Episode Status Change	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Secondary Drug Code not valid for this Transaction Date. The value is valid from date1 to date2.	Secondary Drug Code	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Secondary Frequency of Use not valid for this Transaction Date. The value is valid from date1 to date2.	Secondary Frequency of Use	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Secondary Route of Administration not valid for this Transaction Date. The value is valid from date1 to date2.	Secondary Route of Administration	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Tertiary Drug Code not valid for this Transaction Date. The value is valid from date1 to date2.	Tertiary Drug Code	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Tertiary Frequency of Use not valid for this Transaction Date. The value is valid from date1 to date2.	Tertiary Frequency of Use	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Tertiary Route of Administration not valid for this Transaction Date. The value is valid from date1 to date2.	Tertiary Route of Administration	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

File Number Add Form

Error Message	Field/Button Name	Solution
File Number ID is required.	File Number ID	Enter a File Number ID to be assigned to the client.
Select Status Code	Status	Select the status you want to assign to this File Number ID.

Error Message	Field/Button Name	Solution
Value for Status not valid for this Transaction Date. The value is valid from date1 to date2.	Status	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

File Number List Page

Error Message	Field/Button Name	Solution
Client ID or File Number is required	Submit	Enter a Client ID or File Number ID.
Must enter either Client ID or File Number	Submit	Enter enter a Client ID or a File Number ID, not both.

File Number List Detail Page

Error Message	Field/Button Name	Solution
Please select a File Number	Update or Delete	From the list, select a file number assigned to the client before clicking **Update** or **Delete**.

File Number Update Form

Error Message	Field/Button Name	Solution
Select Status Code	Status	Select the status you want to assign to this File Number ID.
Value for Status not valid for this Transaction Date. The value is valid from date1 to date2.	Status	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Forms Page

Error Message	Field/Button Name	Solution
Client ID must be an integer	Add or Update or Delete or Continue Working Copy	Enter a valid CalTOP Client ID, which must be numeric, in this field.
Client ID or File Number ID is required.	Add	Enter a value in the **Client ID** field or **File Number ID** field before continuing.
Delete is the only valid action for an Admission ASI-LITE transaction.	Add	You cannot add *Admission ASI-LITE* transactions through the CalTOP Web solution. Click **Delete** if you want to delete the transaction from CalTOP.
Delete is the only valid action for an Admission TOPPS II transaction.	Add	You cannot add *Admission TOPPS II* transactions through the CalTOP Web solution. Click **Delete** if you want to delete the transaction from CalTOP.
Do not enter Caltop Transaction ID. Enter Caltop Client ID or File Number ID.	Add	When adding a transaction, enter either the CalTOP Client ID or File Number ID.
Enter a CalTOP Client ID or File Number ID only.	Update or Delete	Enter a CalTOP Client ID or a file number ID assigned to a client, but not both.
Enter CalTOP Transaction ID or CalTOP Client ID or File Number ID	Update or Delete or Continue Working Copy	Enter a CalTOP Transaction ID, CalTOP Client ID, or a File Number ID before continuing.
File Number ID is not alphanumeric.	Add or Update or Delete or Continue Working Copy	Enter a valid File Number ID, which must be alphanumeric, and contain no special characters.
Please select a form	Add	Select an appropriate form.
Transaction ID must be an integer.		Enter a valid CalTOP Transaction ID in this field.
Value for Form not valid for this Transaction Date. The value is valid from date1 to date2.	Form	Either select a value for this field that is valid for the given transaction date. – or – Correct the system date to be within the valid date range for the given choice.

Provider Profile Page

Error Message	Field/Button Name	Solution
Cannot select both provider and county.	ADP ID / County	Select either the **ADP ID** or the **County** code, not both.
Please select a provider or county	ADP ID / County	Select either the **ADP ID** or the **County** code.
Value for ADP ID not valid for this Transaction Date. The value is valid from date1 to date2.	ADP ID	Either select a value for this field that is valid for the given transaction date. – or – Correct the system date to be within the valid date range for the given choice.
Value for County not valid for this Transaction Date. The value is valid from date1 to date2.	County	Either select a value for this field that is valid for the given transaction date. – or – Correct the system date to be within the valid date range for the given choice.

Reporting Page

Error Message	Field/Button Name	Solution
Select Control Report	Report Type	Select the appropriate report to be generated.

Report Selection Criteria Page

Error Message	Field/Button Name	Solution
Client ID cannot be greater than 10 characters	Selection Criteria - Client IDs	Enter a valid Client ID, which must be numeric and less than 11 characters in length.
Client ID must be a positive number	Selection Criteria - Client IDs	Enter a valid client ID which must be numeric.
File Number ID is not alphanumeric.	Selection Criteria - File Number IDs	Enter a valid File Number ID, which must be alphanumeric, and contain no special characters.
From Date cannot be greater than To Date.	From Date	Enter a **From Date** earlier than the date in the **To Date** field.

Error Message	Field/Button Name	Solution
From Date cannot be less than 7/1/1999	From Date	For **Web Submission** reports, **Batch Submission** reports and **Data Extract Files**, enter a From Date that is 7/1/1999 or later.
From Date cannot be more than 6 months from Todays Date	From Date	For **Web Submission** reports, **Batch Submission** reports and **Data Extract Files**, enter a date that is no more than 6 months prior to today's date.
Invalid Batch Key	Batch Key	The batch key number entered does not match any issued batch keys. Enter a correct batch key number.
Invalid From Date	From Date	Enter the From Date in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Invalid To Date	To Date	Enter the To Date in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Number of Days must be greater than zero.	Number of Days	Enter a number between 1 and 99.
Please check Current Episode Only or enter a Date Range	Date Range	Select or check **Current Episode Only**, or enter a valid date range, but not both.
Please enter a Batch Key	Batch Key	Enter a valid batch key.
Please enter a Date Range	Date Range	Enter a valid From and To date.
Please enter Number of Days	Number of Days	Enter a number between 1 and 99.
Select Current Episode Only or enter a Date Range	Date Range	Select or check **Current Episode Only**, or enter a valid date range, but not both.
To Date cannot be greater than Todays Date	To Date	For **Web Submission** reports, **Batch Submission** reports and **Data Extract Files**, the To Date must be on or before today's date.

Transaction List Page

Error Message	Field/Button Name	Solution
Client ID must be an integer	Client ID	Enter only numbers in this field.
Client ID or File Number is required	Client ID / File Number ID	Enter a value in the Client ID field or File Number ID field.
File Number ID must be alphanumeric.	File Number IDs	Enter a valid File Number ID, which must be alphanumeric, and contain no special characters.
Must enter a File Number.	File Number ID	If you select File Number Only, you must enter a value in the File Number ID field.
Must enter either a Client ID or File Number.	Client ID / File Number ID	Enter a value in the Client ID field or File Number ID field, not both.
Transactions at a time cannot be zero.	Number of Transactions Retrieved at a Time (Number in Set)	Enter a numeric value between 1 and 9999.
Transactions at a time must be a positive integer.	Number of Transactions Retrieved at a Time (Number in Set)	Enter a numeric value between 1 and 9999.

Transaction List Detail Page

Error Message	Field/Button Name	Solution
Cannot delete a Working Copy	Delete	You cannot delete working copies. Click **Continue Working Copy**. You can only delete the transaction after you submit it to CalTOP.
Cannot update a Working Copy. Please use CONTINUE WORKING COPY button.	Update	You cannot use the **Update** button for working copies. Click **Continue Working Copy** to update a working copy.
List may not be current. Please reselect Transaction List from Sidebar.	N/A	Click **Transaction List** from the CalTOP Navigation bar to refresh the list.
Must be less than or equal to the highest transaction set.	Retrieve	Enter a number between 1 and the highest transaction set.
Must enter a transaction set to retrieve.	Retrieve	Enter a number between 1 and the highest transaction set.

Error Message	Field/Button Name	Solution
Please select a transaction.	Update or Delete or Continue Working Copy	Select the radio button next to the transaction you want to view, update, or delete.
Transaction is not a Working Copy. Please use UPDATE button.	Continue Working Copy	Click **Update** instead of **Continue Working Copy** for this transaction.
Transaction set cannot be zero.	Retrieve	Enter a number between 1 and the highest transaction set.
Transaction set must be a positive number.	Retrieve	Enter a number between 1 and the highest transaction set.
You are not authorized to change this transaction.	Update or Delete or Continue Working Copy	This transaction was created by another provider and you are not authorized to change it. Select another transaction from the list.
You cannot update Admission ASI-LITE transaction with CalTOP Web	Update	You cannot view or update this transaction through the CalTOP web solution. You may delete this transaction from CalTOP by clicking **Delete**.
You cannot update Admission Topps II transaction with CalTOP Web	Update	You cannot view or update this transaction through the CalTOP web solution. You may delete this transaction from CalTOP by clicking **Delete**.

Treatment Form

Error Message	Field/Button Name	Solution
Invalid Service Date	Service Date	Enter the Service Date in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Select Service Code	Service Code	Select the appropriate service code.
This form has already been processed.	Submit	CalTOP has already received the information on this transaction. You don't need to submit this information again.

Error Message	Field/Button Name	Solution
Value for Confirmatory Report not valid for this Transaction Date. The value is valid from date1 to date2.	Confirmatory Report	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Dosage not valid for this Transaction Date. The value is valid from date1 to date2.	Dosage	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Duration not valid for this Transaction Date. The value is valid from date1 to date2.	Duration	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Service Code not valid for this Transaction Date. The value is valid from date1 to date2.	Service Code	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Treatment - Many Client Form

Error Message	Field/Button Name	Solution
Already Submitted	Submit	CalTOP has already received the information on this transaction. You don't need to submit this information again.
Enter at Least One Client ID or File Number ID.	Client ID	Enter a Client ID or File Number ID for each treatment in the form.
File Number ID is not alphanumeric.	File Number IDs	Enter a valid File Number ID, which must be alphanumeric, and contain no special characters.

Error Message	Field/Button Name	Solution
Invalid Date	Service Date in Client Treatment Values section(s)	Enter all Service Dates in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Invalid Default Service Date	Service Date in Default Treatment Values section	Enter all Service Dates in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Select Service Code	Service Code	Select the appropriate service code.
Value for Confirmatory Report on Treatment (#) not valid for this Transaction Date. The value is valid from date1 to date2.	Confirmatory Report on Treatment #	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Dosage on Treatment (#) not valid for this Transaction Date. The value is valid from date1 to date2.	Dosage on Treatment #	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Duration on Treatment (#) not valid for this Transaction Date. The value is valid from date1 to date2.	Duration on Treatment #	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Service Code on Treatment (#) not valid for this Transaction Date. The value is valid from date1 to date2.	Service Code on Treatment #	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Treatment - One Client

Error Message	Field/Button Name	Solution
Invalid Service Date on Record #n	Service Date on record #n	Enter all Service Dates in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Invalid Service Date	Service Date	Enter all Service Dates in the following format, or verify the date you entered is in the following format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
Select Service Code on Record #n	Service Code on record #n	Select the appropriate service code.
Value for Confirmatory Report on Record #n not valid for this Transaction Date. The value is valid from date1 to date2.	Confirmatory Report on Record #n	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Dosage on Record #n not valid for this Transaction Date. The value is valid from date1 to date2.	Dosage on Record #n	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.
Value for Duration on Record #n not valid for this Transaction Date. The value is valid from date1 to date2.	Duration on Record #n	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

Error Message	Field/Button Name	Solution
Value for Service Code on Record #n not valid for this Transaction Date. The value is valid from date1 to date2.	Service Code on Record #n	Either select a value for this field that is valid for the given transaction date. – or – Correct the transaction date to be within the valid date range for the given choice.

B. Validation Errors

The following tables list the errors you might receive after attempting to submit a request to CalTOP. They will occur only on the Client Information page, the File Number List page, the Forms page, and the Transaction List page. These errors are generally caused by submitting data (such as client ID, file number ID or transaction ID) that fall within the valid definiton for the given field, but do not represent a client, file number ID or transaction that exists in the CalTOP system. The errors are listed alphabetically by form or page, then alphabetically by error message.

Client Information Page

Error Message	Field/Button Name	Solution
Client ID xxxx cannot be found	Client ID	The client ID that you entered when attempting to update or delete a client was not found in the CalTOP system.
File Number ID xxxx cannot be found	File Number ID	The file number ID that you entered when attempting to update or delete a client was not found in the CalTOP system.

File Number List Page

Error Message	Field/Button Name	Solution
Client ID xxxx cannot be found	Client ID	The client ID that you entered when attempting to search for file number IDs was not found in the CalTOP system.
File Number ID xxxx cannot be found	File Number ID	The file number ID that you entered when attempting to search for file number IDs was not found in the CalTOP system.

Forms Page

Error Message	Field/Button Name	Solution
Client ID xxxx cannot be found	Client ID	The client ID that you entered when attempting to add, update, delete or continue a working copy of a transaction was not found in the CalTOP system.
File Number ID xxxx cannot be found	File Number ID	The file number ID that you entered when attempting to add, update, delete or continue a working copy of a transaction was not found in the CalTOP system.

Error Message	Field/Button Name	Solution
No Working Copy found for Transaction xxxx	Continue Working Copy	The transaction ID that you entered when you clicked **Continue Working Copy** does not represent a working copy. Either correct the transaction ID or click **Update** instead of **Continue Working Copy**.
You are not authorized to change Transaction xxxx	Update or Delete	The transaction ID that you entered when attempting to update or delete a transaction does not belong to your provider site. Enter a transaction ID that belongs to your provider site.
Delete is the only valid action for an Admission ASI-LITE transaction	Update	The transaction ID that you attempted to update represents an *Admission ASI-LITE* transaction. The only allowable actions from the CalTOP web on these transaction is delete.
Delete is the only valid action for an Admission TOPPS II transaction	Update	The transaction ID that you attempted to update represents an *Admission TOPPS II* transaction. The only allowable actions from the CalTOP Web on these transaction is delete.

Transaction List Page

Error Message	Field/Button Name	Solution
Client ID xxxx cannot be found	Client ID	The client ID that you entered when attempting to add, update, delete or continue a working copy of a transaction was not found in the CalTOP system.
File Number ID xxxx cannot be found	File Number ID	The file number ID that you entered when attempting to add, update, delete or continue a working copy of a transaction was not found in the CalTOP system.

C. Server-side Errors

The following tables list the errors you might receive after submitting a form to CalTOP. These errors are generally caused by submitting data that conflicts with data you've already entered for that client. Errors are listed by error message number.

Error Message Number	When error will occur	Error Message	Solution
1001	Batch submission only	Primary Disability Code cannot be blank	Enter a disability, if any, or select **None**.
1005		Date of Birth Must Be Prior To Today	Enter a birth date before today's date.
1047	Batch submission only	Must be 0 Through 19 or Not Answered	Enter a valid number between 0 and 19 or **Not Answered.**
1096		Must Be A Positive Number >=5	Enter a number greater than or equal to 5.
1120		Date Must Be On or After 7/1/99	Enter a date equal to or later than 7/1/1999.
1160		Must Be 0 Through 186, Not Answered, or Not Applicable	Enter a number between 0 and 186 or Not Answered (**X** for Web or *Admission TOPPS II*, **-99** for ASCII) or Not Applicable (**N** for Web or Admission TOPPS II, **-98** for ASCII).
1161		Must Be 0 Through 30, Not Answered, or Not Applicable	Enter a number between 0 and 30 or Not Answered (**X** for Web or *Admission TOPPS II*, **-99** for ASCII) or **Not Applicable** (**N** for Web or Admission TOPPS II, **-98** for ASCII).
1163		Must Be A Positive Number, 0, or Not Answered	Enter 0, **Not Answered**, or a positive number.
1164		Must be Greater Than or Equal to 0	Enter a number greater than or equal to 0.
1165		Must Be Less Than or Equal to 83 Years 3 Months	Enter values for Length of Residence Years and Months that is less than or equal to 83 years and 3 months.
1246		Must Be 0 Through 30 or Not Answered	Enter a number between 0 and 30 or Not Answered (**X** for Web or *Admission TOPPS II*, **-99** for ASCII).

Error Message Number	When error will occur	Error Message	Solution
1247		Must Be 0 Through 186 or Not Answered	Enter a number between 0 and 186 or Not Answered (**X** for Web or *Admission TOPPS II*, **-99** for ASCII).
1264		Must Be A Positive Number, Not Answered, or Not Applicable	Enter a number greater than or equal to 0 or Not Answered (**X** for Web or *Admission TOPPS II*, **-99** for ASCII) or Not Applicable (**N** for Web or *Admission TOPPS II*, **-98** for ASCII).
1303		Must Be Less Than or Equal to 5 Characters	If a value is required for this field, enter five characters or fewer.
1304	Batch submission only	Must Be Less Than or Equal to 50 Characters	If a value is specified for this field, it must be no more than 50 characters.
1306	Batch submission only	Must be positive number or Not Answered	Specify a valid value for Length of Residence Years and Months or specify both values as **-99** (Not Answered)
2005		Client Must Be at least 18 Unless They Are a Co-Dependents. Co-Dependent Must Be at least 5	• If Codependent = **Yes**, then client at time of transaction must be at least 5 years old. • If Codependent = **No**, then client at time of transaction must be at least 18 years old.
2007		Client Must Be Female	• If Gender is **Male**, all gender-specific fields must have a value of "**Male**". • If Gender is **Female**, all gender-specific fields may not have a value of "**Male**".
2013		CDC Identification Number Required	• If LA Parolee (CIW) =**Yes**, then you must go back and enter CDC Identification number for the client on the *Client Information* form.
2019		Cannot Have Secondary Disability Without Primary Disability. Secondary Disability Must Be Different From Primary Disability.	• If Primary Disability is **None**, then Secondary Disability also must be **None**. • If Primary Disability is not **None**, Primary Disablity and Secondary Disability cannot have the same value.
2020		Cannot Have Tertiary Disability Without Primary AND Secondary Disability. Tertiary Disability Must be Different From Primary AND Secondary Disability.	• If Primary and Secondary Disability is **None**, then Tertiary Disability must also be **None**. • If Primary, Secondary and Tertiary Disabilities are not **None**, they must all have different values.

Error Message Number	When error will occur	Error Message	Solution
2029		Enter Only (...) for Codependents	If Codependent = **Yes**, there are certain fields on the form that accept only certain required values. See "Fields on Forms" on pag e143.
2035		Client must be at least 15 if Highest School Grade Completed is 12	Ensure that the client's age (Date of Birth) is correct. Ensure that the Highest School Grade Completed value is correct.
2038		Must Be Completed Only If Client Is An L.A. Parolee	The field **CIW Priority Status** can only have a value of **Not Applicable** when the **L.A. Parolee** field does not have a value of **Not Applicable**.
2039		Number of Days Past 30 Must be the Same or Less Than the Number of Days Past 6 Months	For fields that show **number of days for the past 30 days** and the **number of days for the past 6 months**, the number of days in the past 30 days must be less than or equal to the number of days in the past 6 months.
2046		One or More Drug Problems Show Needle Use	Primary, Secondary or Tertiary Drug problem shows needle use (Route = **Injection**), so Needles Used - past 12 months must equal **Yes**.
2049		Must be Pregnant or have Children Under 18	The field **Perinatal Services** or **Perinatal Case Management** was specified as **Yes**, so the client must be pregnant and/or have children under 18.
2052		Client Must be Pregnant	If the value specified for the field **Month began Prenatal Care** is something other than **Not Answered** or **Did Not begin Prenatal Care**, the **Client Pregnant at Admission** field must be **Yes**.
2064		Only CalWorks Recipients Have Welfare to Work Plans	If the **Welfare to Work** field is specified as **Yes,** the **CalWorks** field must be **Yes**.
2099		Medication Prescribed Indicates Drug Code Must Be Heroin, Non-Prescription Methadone, or Other Opiates and Synthetics	If the **Medication Prescribed for AOD Problem** field is **Methadone and/or LAAM**, the **Primary**, **Secondary**, or **Tertiary Drug Code** field must be one of the following: **Heroin**, **Non Prescription Methadone**, or **Other Opiates and Synthetics**.

Error Message Number	When error will occur	Error Message	Solution
2100		Cannot Have Secondary Drug Code Without Primary Drug Code. Secondary Drug Code Must Be Different From Primary Drug Code.	If a Secondary Drug Code needs to be specified, ensure that a Primary Drug Code is specified. – or – Ensure the Secondary Drug Code specified is different than the Primary Drug Code.
2101		Cannot Have Tertiary Drug Code Without Primary AND Secondary Drug Codes. Tertiary Drug Code Must Be Different From Primary AND Secondary Drug Codes.	If a Tertiary Drug Code needs to be specified, ensure that a Primary Drug Code and Secondary Drug Code are specified. – or – Ensure the Tertiary Drug Code specified is different than the Primary Drug Code and the Secondary Drug Code.
2103		Client Must Be at least 15	If the field **Current Employment Status** = **Full Time**, **Part Time**, **Unemployed & Looking Past 30 Days,** or **Laid Off**, the client's age must be greater than or equal to 15. – or – If the field **Current Employment Status** is not specified (blank), client's age must be greater than or equal to 15.
2104		Age at First Use Must Be Less Than or Equal to Age	The **Primary Age at First Use, Secondary Age at First Use**, and **Tertiary Age at First Use** fields must be less than or equal to the client's age.
2106		If Yes For Past 30 Days, Must Be Yes For Past 6 Months	If **Yes** is specified for the **Vocational Training - past 30 days** field, **Yes** must be specified for the **Vocational Training - past 6 months** field.
2120		Date Must Be On or Before Today's Date	Date specified must be on or before today's date (the system date). Future transactions are not allowed in CalTOP.

Error Message Number	When error will occur	Error Message	Solution
2121		Date Must be On or Before Today's Date or N/A	Date specified must be on or before today's date (the system date) or not be specified and have the Not Applicable box checked. Future transactions are not allowed in CalTOP.
2130		L.A. Parolee and Legal Status are Inconsistent	If the **L.A. Parolee** field is **Yes**, then the **Legal Status** field must be either **Under Parole Supervision by CDC** or **On parole from any other jurisdiction**.
2151		Number of Times Past 30 Days Must be the Same or Less Than the Number of Times Past 6 Months	For fields that need to have 30 days and 6 month values specified, the number of days in the 30 days field must be less than or equal to the number of days in the 6 month field.
2157		Number of Days in Controlled Environment and Controlled Environment Code are Inconsistent	The Number of Days in Controlled Environment needs to match with the Controlled Environment Code specified.
2164		Must Be Less Than or Equal to the Number of Children Under 18, Not Answered, or Not Applicable	Number of Children under 18 was specified as 0 or Not Applicable, but one of the child related fields was specified as a positive number. – or – Number of Children under 18 was specified as a positive number, but one of the child related fields was specified as a positive number greater than the Number of Children under 18.
2165		Must be less than or equal to the number of children under 18 or Not Answered	Number of Children under 18 was specified as a positive number, but one of the child related fields was specified as a positive number greater than Number of Children under 18 or was specified as Not Applicable (N for Web or *Admission TOPPS II,* -98 for ASCII).
2166		Cannot Be Yes if No Children Under 18	If the field **number of children under 18** = 0, then the field **Are any children living with someone else** must be **No** or **Not Answered**, and the **Child Welfare** field must be **No**.

Error Message Number	When error will occur	Error Message	Solution
2219		Route of Administration and Drug Code NOT Consistent	• If Drug Code = Alcohol, then Route cannot equal Smoking • If Drug Code = Inhalant, then Route must be Inhaling
2235		The Reason for Care Level Difference is inconsistent with the Level of Care Indicated and Received	• If the values in the **Level of Care Indicated** and **Level of Care Received** fields are the same, then the value in the **Reason for Care Level Difference** must be **Not Applicable**. • If the values in the **Level of Care Indicated** and **Level of Care Received** fields are not the same, then the value in the **Reason for Care Level Difference** cannot be **Not Applicable**.
2255		Must Have Other Service to Specify	• If the value in the **Other Service** field is **No**, then the **Specify Other** field must be blank. • If you have entered a value in the **Specify Other** field, the value in the **Other Service** field must be **Yes**.
2263		Clinician's Initials, Confirmatory Report, Duration, and/or Dosage Inconsistent With Service Code	When you create a client treatment transaction, the value you select in the Service Code column determines the values you enter in the Service Date, Clinician Initials, Dosage, Duration, and Confirmatory Report fields. For further information, see “Service Code-dependent Field Values” on pag e137.
2292		Must Have Children Under 18	Perinatal Case Management can only be specified as Yes, if Number of Children Under 18 is greater than 0.
2296		Must Be Yes If Has Attended Self Help Groups Last 30 Days	The **Self Help** field must be specified as **Yes**, if the **Days Attended Self Help Groups** field is greater than 0.

Error Message Number	When error will occur	Error Message	Solution
2919		Primary Drug Problem values are inconsistent	Drug Code is **None** or blank – or – Drug Code is **Not Answered**, but Drug Route, Drug Frequency, or Age at first Use is not **Not Answered** – or – Drug Route or Drug Frequency is **Not Applicable**.
2920		Secondary Drug Problem values are inconsistent	Drug Code is **None**, but Drug Route, Drug Frequency or Age at First Use is not equal to null, blank or Not Applicable. – or – Drug Code is null or blank, but Drug Route, Drug Frequency or Age at First Use is not equal to null or blank. – or – Drug Code is null, but Age at First Use is not equal to null, blank or Not Applicable. – or – Drug Code is Not Answered, but Drug Route, Drug Frequency or Age at First Use is not equal to Not Answered. – or – Drug Code is not None, Not Applicable, Not Answered, null or blank, but Drug Route or Drug Frequency is null, blank or Not Applicable. – or – Drug Code is not None, Not Applicable, Not Answered, null or blank, but Age at First Use is null or blank.

Error Message Number	When error will occur	Error Message	Solution
2921		Tertiary Drug Problem values are inconsistent	Drug Code is None, but Drug Route, Drug Frequency or Age at First Use is not equal to null, blank or Not Applicable. – or – Drug Code is null or blank, but Drug Route, Drug Frequency or Age at First Use is not equal to null or blank. – or – Drug Code is null, but Age at First Use is not equal to null, blank or Not Applicable. – or – Drug Code is Not Answered, but Drug Route, Drug Frequency or Age at First Use is not equal to Not Answered. – or – Drug Code is not None, Not Applicable, Not Answered, null or blank, but Drug Route or Drug Frequency is null, blank or Not Applicable. – or – Drug Code is not None, Not Applicable, Not Answered, null or blank, but Age at First Use is null or blank.
3012		Function Not Allowed: Treatment Date Prior to Earliest Admission Date. See Transaction List	• When adding a *Treatment*, the treatment date cannot be prior to the client's earliest admission date. • You cannot update a Treatment Date if changing the date means the treatment date would be prior to the client's earliest admission. • You cannot update an Admission Date if changing the date puts the Admission after the Treatment. • You cannot delete an *Admission* transaction if it is the only admission with a date prior to the client's treatment.

Error Message Number	When error will occur	Error Message	Solution
3013		Function Not Allowed: ASAM/PPC Prior to Earliest Admission. See Transaction List	• The ASAM/PPC date must not be prior to the client's earliest admission. • To add an *Admission*, the Admission date must be prior to the client's ASAM/PPC. • You cannot update the ASAM/PPC date if doing so puts the *ASAM/PP*C prior to the client's earliest admission. • You cannot update the Admission date if doing so puts the Admission after the client's ASAM/PPC. • You cannot delete an *ASAM/PPC* if doing so would make the date of the remaining *ASAM/PPC* prior to the client's earliest admission. • You cannot delete an *Admission* if doing so would put the remaining *ASAM/PPC* prior to the client's earliest Admission.

Error Message Number	When error will occur	Error Message	Solution
3014		Function Not Allowed: Episode Status Change Date Prior to Earliest Admission or Treatment OR Admission or Treatment NOT Found. See Transaction List	• To add an *Episode Status Change* transaction, the date of the episode status change must be later than the client's earliest admission or treatment. • If you are updating the date of an episode status change, be sure that: the new date is later than the client's earliest admission or treatment. • If you are updating the date of an admission or treatment, be sure that: the new date is still prior to the date of the episode status change. • You cannot delete an admission if it is the client's only admission and no treatment exists, and the client has an episode status change. – or – • Once deleted, the date of the remaining admission or treatment is after the date of the episode status change. • You cannot delete a treatment if it is the client's only treatment and no admission exists, and the client has an episode status change. – or – • Once deleted, the remaining admission or treatment is after the date of the episode status change.

Error Message Number	When error will occur	Error Message	Solution
3016		Function Not Allowed: Episode Status Change Not Within 35 Days of Latest Admission or Treatment. See Transaction List	• To add an *Episode Status Change* form, the date of the episode status change must be within 35 days of the client's latest admission or treatment. • If you are updating the date of an episode status change, make sure the date is still within 35 days of the client's latest admission or treatment. • If you are updating a treatment or an admission date, make sure the date is still within 35 days of the client's episode status change. • If you are deleting an admission, make sure the date of a remaining admission or treatment is within 35 days of the client's episode status change. • If you are deleting a treatment, make sure the date of a remaining treatment or admission is within 35 days of the episode status change.
3030		File Number ID already exists	• The same file number cannot be assigned to more than one client for a given provider. • The same file number cannot be assigned more than once to a given client.
3031		Transactions with the File Number ID exist. Cannot delete File Number ID	An attempt was made to delete a File Number ID that has transactions associated with it. If the File Number ID needs to be deleted, the transactions associated with it need to be deleted first. See the Transaction List for the given File Number ID.
3032		Transactions with the Client ID exist. Client cannot be deleted. Check Transaction List for this client.	An attempt was made to delete a Client ID that has transactions associated with it. If the Client ID needs to be deleted, the transactions associated with it need to be deleted first. See the Transaction List for the given Client ID.
3033	Batch submission only	Place of Birth is not valid	The **Place of Birth** category and code specified on the batch ASCII submission are not recognized. Please see "Fields on Forms" on page143 for valid values.
3034	Batch submission only	Client's First Name is required	The client's first name at birth must be specified as part of the batch ASCII submission.

Error Message Number	When error will occur	Error Message	Solution
3035	Batch submission only	Client's Last Name is required	The client's last name at birth must be specified as part of the batch ASCII submission.
3036	Batch submission only	Client's Mother's First Name is required	The client's mother's first name must be specified as part of the batch ASCII submission.
3037	Batch submission only	Client SSN must be numeric	For the batch ASCII submission, enter the client's 9-digit Social Security number with no hyphens.
3038	Batch submission only	Client SSN must be 9 digits	For the batch ASCII submission, enter the client's 9-digit Social Security number with no hyphens.
3039	Batch submission only	Client ZIP must be numeric	For the batch ASCII submission, enter the client's 5- or 9-digit zip code.
3040	Batch submission only	Client ZIP must be 5 or 9 digits	For the batch ASCII submission, enter the client's 5- or 9-digit zip code.
3041		Default File Number already exists	Each client can have only one default File Number ID. If another File Number ID is needed as the default, change the current File Number ID that has a status of Default to a status of Active or Inactive and then another File Number ID can be given the status of Default.
3042	Batch submission only	File Number does not exist	Enter a valid (already existing) File Number ID for the client for the batch ASCII submission.
3043	Batch submission only	Transaction does not exist	Enter a valid Transaction ID in order to update or delete a transaction via a batch ASCII submission.
3044	Batch submission only	Transaction ID is required	Enter a valid Transaction ID to update or delete a transaction via a batch ASCII submission.

Error Message Number	When error will occur	Error Message	Solution
3046	Batch submission only	File Number is not valid for Client	A valid File Number ID and a valid Client ID were specified on a batch ASCII submission transaction. However, the File Number ID is not associated with the given Client ID. If both Client ID and File Number ID need to be specified, make sure they match.
3047	Batch submission only	Invalid Process Type	The process type for a batch ASCII submission appears right after the transaction type and must be 1 (add a client or transaction), 2 (update a client or transaction), or 3 (delete a client or transaction).
3048	Batch submission only	Invalid Service Code	The service code for the *Treatment* transaction for a batch ASCII submission must be one of the valid service codes between 01.0 through 17.9. See the complete list in “Service Code-dependent Field Values” on pag e137.
3049	Batch submission only	Transaction ID not allowed on an Add of a Transaction	An add of a transaction via a batch ASCII submission cannot contain a value in the **Transaction ID** field. Enter a Client ID or a File Number ID.
3050	Batch submission only	Client ID not allowed on a Client Add Transaction	On an batch ASCII submission, do not enter a Client ID when attempting to add a Client (transaction type = CLIENT, process type = 1).
3051	Batch submission only	File Number contains invalid characters	File Number ID specified on the batch ASCII submission contained invalid characters. File Number IDs can only contain alphanumeric characters.
3053	Batch submission only	Transaction did not have the required number of fields	Each CalTOP transaction submitted via ECXpert must have a specified number of fields (no more, no less) or the transaction will not be accepted.
3055	Batch submission only	Field is the wrong length	There are either too few or too many characters in the field. See “Service Code-dependent Field Values” on page137 for details.
3056	Batch submission onlly	Field is not Numeric	The field must have a numeric value specified. Please enter a numeric value.

Error Message Number	When error will occur	Error Message	Solution
3057	Batch submission only	Field is not a valid date	The field must have a valid date specified. Please enter a valid date in the format: • the month value is 1-12 only • the date value is 1-31 only • the year is entered in YYYY format (e.g. 1998)
3058	Batch submission only	File Number is required	On a batch ASCII submission, a File Number transaction was submitted with the field for File Number ID left blank. Enter a valid File Number ID.
3059	Batch submission only	Client ID is required	On a batch ASCII submission, a Client Update or Delete transaction was submitted with the field for Client ID left blank. Enter a valid Client ID to be updated or deleted.
3061	Batch submission only	Transaction exists but does not match either Client ID or Transaction Type	On a batch ASCII submission, user tried to update or delete a transaction using the wrong Transaction ID, wrong client ID, or wrong form type. For example if: Client ID = 500 Type = Adm Transaction ID = 2345 and user tries to update by entering: Client ID = 501 Type = Adm Transaction ID = 2345 – or – Client ID = 500 Type = ASAM Transaction ID = 2345 – or – Client ID = 500 Type = Adm Transaction ID = 2346

Error Message Number	When error will occur	Error Message	Solution
3062	Batch submission only	You are not authorized to change this transaction	On a batch ASCII submission, a transaction Update or Delete transaction was submitted. However, the transaction ID that was specified represents a transaction that the provider is not authorized to change or delete (it was entered by another provider, via batch ASCII submission or Web).
4000	Batch submission only	Translation error - Field does not contain a valid value	On a batch ASCII submission, a value was entered for a field that is not valid based on the field's valid values. Please see "Service Code-dependent Field Values" on pag e137 for further details.
4001	Batch submission only	Translation error - Value is not valid due to effective date constraints	On a batch submission, CalTOP has the ability to determine the date range that certain valid values are effective. Either enter a valid value that has a date range that includes the given transaction date. – or – Change the transaction date, if possible, to be within the given date range for the field.
4002	Batch submission only	Header errors found on Transaction. Transaction editing incomplete.	Errors were found in specific fields (referred to as "headers") of the Transaction. For Admission TOPPS II transactions, either the Batch Unique Id, the client ID, or the provider ID were incorrect. For ASCII transactions, either the transaction type (ADM, TX, CLIENT, etc.), the process type (add, update or delete), the client ID or the provider ID were incorrect. This error message will be accompanied by a more specific error message (or messages) about the field (or fields) in error. The processing of the record or transaction will be terminated, and any subsequent records will be processed.

Error Message Number	When error will occur	Error Message	Solution
4003	Batch submission only	More than 20 errors found on transaction. Transaction editing incomplete.	More than 20 errors were found in the batch submission record or transaction. This error message will be accompanied by a more specific error message (or messages) about the field (or fields) in error. The processing of the record or transaction will be terminated, and any subsequent records will be processed.
4004	Batch submission only	Transaction Type is invalid	The transaction type for a batch ASCII submission appears right after the Batch Unique ID and must be CLIENT, ADM (Admission transaction), ADMCA (Admission CA transaction), ASAMPP (ASAM/PPC II transaction), ASILCF (ASI-Lite CF transaction), CONTCT (Contact transaction), EPSCHG (Episode Status Change transaction), FILNUM (File Number ID transactions), or TX (Treatment transaction).
4005	Batch submission only	Duplicate record - Batch Unique Id previously sent with a valid transaction	Each record sent in via batch submission must have a valid unique batch id value in the first field of the record (or blank). A valid transaction was already submitted to CalTOP using the Batch Unique ID value specified in the first field of the record.
4010	Batch submission only	Provider ID not found in Caltop	On a batch submission, a valid CalTOP Provider ID is required for each record or transaction. The value you entered is either blank or not a valid CalTOP Provider ID. Enter a valid CalTOP Provider ID.
4015	Batch submission only	Client ID not found in Caltop	On a batch submission, a valid CalTOP Provider ID is required for each record or transaction. The value entered is not a valid Client ID in CalTOP. Enter a valid CalTOP Client ID.

Error Message Number	When error will occur	Error Message	Solution
4060		30 Days or Less value inconsistent with Level of Care	The Level of Care Indicated - 30 Days or Less and Level of Care Received - 30 Days or Less fields have valid values of No, Yes or blank. These fields need to be either **No** or **Yes** when the Level of Care Indicated or Received is: • Low Intensity Residential Services • Medium Intensity Residential Services • Residential Monitored Intensive Services For all other Level of Care values, the 30 Days or Less fields must be blank.